

FAA 7953



U.S. Department of Transportation
Federal Aviation Administration

Memorandum

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Subject: **INFORMATION:** Full Transcription; Air Traffic Control System Command Center, National Traffic Management Officer, East Position; September 11, 2001

Date: October 21, 2003

Tom Smith says this is line X 4530

From: Air Traffic Evaluations Branch (IAD), AAT-120

Reply to Attn. of:

To: Manager, Air Traffic Evaluations and Investigations Staff, AAT-20

- Is this line X 4530?

Reviewed

This transcription covers the Air Traffic Control System Command System Command Center, National Traffic Management Officer, East Position, for the time period September 11, 2001, 1302 UTC to 1504 UTC and 1500 UTC to 1603 UTC.

Where is Admin line X 5126?

Agencies Making Transmissions

Abbreviations

Air Traffic Control System Command Center, National Traffic Management Officer, East Position (John White, ~~Mike Arist~~, George Dabrowski, Lorraine Vomacka, and Unknown)
Washington ARTCC
Unknown Caller
New England Region, Operations Branch
Washington Operations Center Complex

NTMO-E
ZDC
Unknown
ANE-530
Nancy (Kalinowski)
Jeff Griffith
- Doug (Davis) - *in ops center*
Peter (Challan)

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject 9/11 tapes. Times were estimated and added by an AAT-20 staff specialist.

Marsha S. DiVenere
Marsha S. DiVenere
Management and Program Analyst

Richard M. Carelli
Richard M. Carelli
Air Traffic Evaluator

running info down hall of 10th Floor (FAA HQ) TO give T.O. Dave Connors

Transcription
of the
NTMO-East Line
September 11, 2001

NTMO-E National Traffic Management Officer-East
(Mike Artist, John White, George Dabrowski, and Unknown)

ZDC

ANE-530

Nancy Kalinowski (?)

Jeff Griffith

Doug (?) DAVIS

Loraine (?)

Peter Challan (?)

*Tom Smith says
this is line 4530*

① Pg. 9. → 9:13 AM NTMO Mike ARTIST says ATCSCC TO
send advisory re: any telcons ~~He~~ They will set up
- set a list of advisors.

9/11 Law Enforcement Sensitive

② Pg. 11 [redacted] - phone line that John White
says will remain open all time to receive
Jeff Griffith's phone calls -
Is this line recorded? Get tapes!

③ What Define a "First tier ground stop"
for ZNY.

then - nationwide G.S. for all ZNY traffic

④ Pg. 14. 9:27 AM ATCSCC orders
a nationwide Ground Stop
for all traffic (see Pg. 27 → ordered at 9:25 AM)

⑤ P. 15 - 9:34 J. White tells Davey Davis
about ZOB report of bomb on board
UAL 93

⑥ P. 18 - 9:46 - Davey tells J. White to
order all A/C nationwide TO the Ground

⑦ P. 23 9:53 - Davey Davis TO J. White: "Peter is
talking TO Monte now about scrambling"
re: UAL 93.

⑧ P. 26 → John White says he has someone
trying to keep a chronology of event.
* Find out who and get this Chronology

⑨ P. 32 - Down TO 2,100 A/C tracks
in U.S. at 10:12 A.M.

(10) P. 38. Suggestion that someone is tracking AA11 at 10:31 AM. over Missouri.

(11) P. 52 - 10:53 A.M. Doug Davis says American Airlines (Company) thinks AA 77 was second A/C to hit WTC. They think they last talked to AA 77 in New York.

1302

ntmo-e good morning command center east mike artist

zdc good morning uh lynn becker ops manager down washington i know it's probably a little bit early to tell a lot but what just happened in new york do you know off hand if uh the [p area] for rescue operations of by chance there'd be a t f r that whether the trade center is underling any of the new york routes and if so

ntmo-e my conservations with the tracon or the specialist uh probably five or ten minutes ago was uh no uh it wouldn't preclude normal operations in the tracon they didn't want me to even stop uh the call was made to offer should we stop do you want to assess do we have uh should we put everybody in the hold uh

zdc right

ntmo-e he said no it doesn't have any uh it's not going to have any affect he can still run a normal operation so

zdc ok

ntmo-e and that was a few minutes so i think that probably address what you're getting at

zdc that's good uh thank you very much

1303

ntmo-e all righty

zdc bye

telephone call terminated

1304

ntmo-e command center east mike

unknown yeah mike put the sup on

ntmo-e that's me

unknown ok

unknown we're ground stopping everything in and around new york

ntmo-e absolutely and that's what we're doing too

unknown ok i would suggest that you go to boston center and washington center

ntmo-e did it already pete

mulligan (2NY)?

unknown ok bye bye

ntmo-e all right

telephone call terminated

1305

ntmo-e command center east mike

unknown mike who

ntmo-e artist

unknown mike artist this is john bargainier up at the five thirty new england region

ntmo-e john

ane-530 hi we would like uh the five hundred here has requested that you ground stop all departures out of the new england region

ntmo-e done

ane-530 thank you

ntmo-e anything else john

ane-530 uh no

ntmo-e all ready done a couple minutes ago

ane-530 (unintelligible) ok

ntmo-e thanks

ane-530 thank you

telephone call terminated

ntmo-e command center east mike artist

zdc hey mike lynn we just uh got ground stop and everything going into new york now we understand and yet another airplane (unintelligible)

ntmo-e yeah i want you to stop all your departures coming out of uh washington center period for a little while here (unintelligible)

zdc anything in the new york area

1306 ntmo-e anything period

zdc what about en routes are we going into hold or is it too early to

ntmo-e uh if the center can take it then that's ok what i'm concerned about concerned about is anyone else getting up into the air so stop all your departures

zdc so

ntmo-e and we'll take an assessment here in a few minutes

zdc i take it we're stopping them nationwide

ntmo-e yes

zdc ok

ntmo-e well we're stopping new york first tiers and we're stopping nationwide into new york

zdc right

ntmo-e ok

zdc ok

ntmo-e all right

telephone call terminated

*Center that immediately
about 2/14
air space*

1309 ntmo-e command center east (unintelligible)

ane-530 (unintelligible) john bargainier (unintelligible)

ntmo-e john how ya doing what's happening

ane-530 i know you guys are busy

ntmo-e yeah

ane-530 we got a crisis center going down here in the region

ntmo-e ah we have down here too

ane-530 ok uh the five hundred here is requesting uh

ntmo-e i tell ya let ya talk to a sup ok hang on

ntmo-e hey john

ane-530 yeah

ntmo-e hey everyone is kind of busy right now call back four five two five in about ten minutes

ane-530 (unintelligible)

ntmo-e they're all busy right now and i can't help you with that ok

ane-530 ok

ntmo-e you've got to give guys about ten minutes all right

ane-530 all right

ntmo-e four five two five thanks

1311

telephone call terminated

unknown command

ntmo-e command center (unintelligible)

ntmo-e command center east mike artist

unknown mike ^{DDA}~~john~~ slaughter washington

ntmo-e hi

unknown hi for planning purposes uh can you tell me is new york is going to take more traffic we have quite a few more airplanes (unintelligible)

ntmo-e a t c zero at new york center right now

unknown it is zero now

ntmo-e yes

unknown ok so i'll tell these people look for divert

ntmo-e there you go

unknown ok

ntmo-e be a long day

unknown all right thanks bye

telephone call terminated

ntmo-e command center east mike artist

unknown hey mike pete mulligan

ntmo-e hi pete

unknown hey mike just to verify uh the message to be give we give it to one of the t m c's earlier and never got passed that new york center is a t c zero

ntmo-e got the t c zero what time did you call that pete

unknown i think our t m c talked to wanda about uh zero seven thirteen oh seven thereabouts

ntmo-e (unintelligible) zero

ntmo-e uh i've got to and through new york center ground stop out nationwide

1312 unknown right

ntmo-e i got newark closed by the port authority

unknown kennedy's we're not taking arrivals into kennedy either

9:07

ntmo-e no kennedys no newarks are you

unknown right

ntmo-e are you taking la guardia or sats or anything else

unknown right now nothing in or out of new york center and nothing landing philadelphia we're putting them down in philadelphia for right now

ntmo-e all right i'll put phillys ok

unknown and we'll update that uh as soon as we get organized here

ntmo-e ok what else do you know that you can tell me pete

*mulligan
(ZNY)*

unknown uh

ntmo-e obviously everyone is asking

unknown uh just to confirm the airplanes into the world trade center

ntmo-e yeah two airplanes newark saw it happen

Pete Mulligan ZNY
unknown yep

ntmo-e uh the military scrambling and everything ?

Pete ZNY
unknown

yep yeah we had the military up soon soon after the first one one went in but obviously didn't even get close to the area because (unintelligible)

*m
sc
e*

ntmo-e yeah no other calls or any other information

unknown that's all we've got so far mike

ntmo-e all right i'll talk to you in a bit

unknown ok

ntmo-e bye bye

telephone call terminated

1313

ntmo-e command center east mike artist

unknown yes sir (unintelligible) cincinnati (unintelligible) reference this world trade center thing uh i know the other telcon is going on right now but you gonna have a special perhaps uh

ntmo-e i'm sure we'll have a special telcon here within the next hour but right now i don't have any time scheduled for it

unknown (unintelligible)

ntmo-e trying to get a handle on what's going on and get get an assessment for later i would expect a significant amount of delays going into new york here for today

unknown how you going to get the word out (unintelligible)

ntmo-e we'll send an advisory regarding any telcons that we're going to run all right

unknown appreciate it thanks a lot

1318

telephone call terminated

ntmo-e command center east mike artist

unknown mike this nancy

Kalnowski

ntmo-e hi

nancy i have jeff griffith on the line and he needs to talk to either linda or john

ntmo-e all right linda is down here uh john's right here hang on one second

nancy ok thank you

ntmo-e john white

nancy john hold on for jeff griffith please

ntmo-e ok

griffith hello

ntmo-e hi jeff

griffith who's this

ntmo-e john white

griffith listen i need a place and number that i can call you anytime and talk to you so do you have a number

ntmo-e you can call uh let me get a nom number that'll well be open all the time

1319

griffith ok i've been calling that one and it rings off the hook so make sure someone answers it all right

ntmo-e all right

griffith all right now tell me what kind of restrictions we got in for the uh the new york area what the air traffic control picture there

ntmo-e new york center's declared a t c zero

griffith because of what

ntmo-e because they don't know what the security threat is to their facility and they're trying to work that out right now uh we have done a first tier ground stop for new york new york center

griffith hang on

1321

griffith go ahead with new york center

no talk about AA 77 yet!

ntmo-e we have a first tier ground stop for new york center on all new york arrivals uh uh excuse me we just went to nationwide uh we uh new york tracon believes they can still uh uh work aircraft we are still to uh get their status and see if we can start getting aircraft rolling we're taking an inventory of all the aircraft in the first tier center we still have some suspected aircraft that there's a third aircraft a delta aircraft out of boston that we're still checking on and uh we haven't really established uh the second aircraft that his the uh second tower

griffith all right

ntmo-e it's either an american or a united we don't know which

griffith it's a united one seventy five see if you can find out the
departure point and the destination

ntmo-e its boston and i'll get the destination for ya

griffith all right

ntmo-e and what else do ya need

(garbled/fragmented/unintelligible background conversation)

1323

ntmo-e hey jeff united one seven five was going to los angeles jeff

1324

griffith you still there john

1325

ntmo-e yes

griffith all right stay with me

ntmo-e you got time for some information

griffith uh let me ask you one

ntmo-e go ahead

griffith um there is a question about a chicago to l a flight um can you check with chicago center or some one in fact what we need to do is um get an awareness up to all the t m c's or the traffic management units and report any unusual circumstances direct to the command center of loss identification or any radio uh any unusual radio transmissions

9:25 AM

ntmo-e uh ok uh i have one of those reports for ya

griffith go ahead

NEAD 5 called at 9:33 AM.

ntmo-e american seven seven

griffith go ahead

ntmo-e dulles to los angeles was a flight level three five zero west of charleston west virginia in indianapolis air space they have lost the target uh they are going back and looking for the aircraft now they don't have a primary or anything like that

griffith what time

ntmo-e uh ten minutes ago

griffith all right

1326 ntmo-e the previous one i said there was a delta involved they have found the delta aircraft it's no longer a uh problem

griffith all right

ntmo-e and i will check with chicago and uh we have done what you asked for the first tiers centers off new york we will expand that nationwide

NEAD 5 called at 9:33 AM.
old AA77
missing

griffith all right

9:26
AM

ntmo-e now we do you want to consider since i understand i don't have the truth that we have a threatening tape from somebody do you want to do a nationwide ground stop

griffith uh we're talking about that right now uh just have canoles correction just make sure we get this information out to all the centers to report to you any unusual transmissions or any loss of radio identification

ntmo-e we'll do that right now

griffith all right stay on the line ok don't hang this thing up

ntmo-e ok

griffith all right

(garbled/fragmented/unintelligible background conversation)

1327

ntmo-e jeff

unknown this doug sitting next to jeff

ntmo-e hi this is john white and we just did a nationwide ground stop

doug ok

1328

ntmo-e uh we are going out and requesting any uh information on uh uh any other aircraft we may have and i am checking specifically on chicago departures was that a chicago to los angeles

doug yes

ntmo-e and i'm setting the phone down so i won't hang up but i'm setting the phone down

doug ok

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1334 ntmo-e jeff

doug this is doug

ntmo-e doug we just had another report united nine three who was in celeveland center's airspace somewhere around [dryer] intersection just reported that they heard screaming on the frequency and the people have a bomb on board the aircraft departed newark en route to san francisco was the report

doug you know what type

ntmo-e uh no i don't have that information

doug ^{still} we're tracking him right

ntmo-e correct we're still tracking him at this time

doug ok thanks bud

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1340

ntmo-e doug john

doug yeah

ntmo-e another report continental three twenty one over south bend indiana en route from cleveland to denver squawked highjack three times but uh we have made contact with the pilot and the pilot has told us everything is ok but we need to know that he did squawk highjack

doug contact was made and pilot says everything is ok but we are trying to determine why he squawked highjack

ntmo-e correct

doug fine (unintelligible) thanks man

ntmo-e ok

doug ok

(garbled/fragmented/unintelligible background conversation)

1341

unkown plane crashed into the pentagon

ntmo-e doug

doug yeah john

cc | ntmo-e united nine three we spoke about him before

doug yes

ntmo-e he is reversing course over akron they just lost his transponder
he is heading eastbound

1342

doug what kind of airplane do we know yet

ntmo-e ah just a second seven fifty seven the aircraft is descending

doug he is descending?

ntmo-e correct

doug you heard that uh that uh somebody crashed into the pentagon

ntmo-e i see the picture on n b c

doug it's on n b c

ntmo-e correct

doug all right buddy thank man

ntmo-e all right

1343

(garbled/fragmented/unintelligible background conversation)

ntmo-e doug john

doug yeah john

ntmo-e we are diverting all international aircraft inbound into the united states especially from europe they're going divert to canada at this time

doug thank you bud

ntmo-e ah that's all i got

doug thanks

ntmo-e bye

(garbled/fragmented/unintelligible background conversation)

1344

unknown hello hello hello

1345

(garbled/fragmented/unintelligible background conversation)

doug john

1346

ntmo-e doug john

JEFF GRIFFITH
~~doug~~

ya john hang on john please make sure someone is on this line at all times are your there

ntmo-e i'm here

JEFF GRIFFITH
~~doug~~

all right put in a national ground stop to all airports put everything on the ground

ntmo-e we've already done that

J. GRIFFITH

~~doug~~ who told you to do it

ntmo-e we did it on our own

J. GRIFFITH

~~doug~~ ok don't take any action like that on your own ok this whole thing needs to be coordinated that the decision by the administrator so put everything on the ground and keep somebody on this line at all time please

ntmo-e ok united ninety three

J. GRIFFITH

~~doug~~ go ahead

ntmo-e is twenty nine miles out of twenty nine minutes out of washington dc, twenty nine minutes out of washington d c and tracking toward us, this is the one that reversed course in ohio

J. GRIFFITH

~~doug~~ yes go ahead

ntmo-e that's all i have

J. GRIFFITH

~~doug~~ all right please keep someone on this line i need to you at anytime

ntmo-e ok

1347

J. GRIFFITH

~~doug~~ thank you

(garbled/fragmented/unintelligible background conversation)

doug john

ARTHUR KLASSEN

~~ntmo-e~~ this is arthur

J. GRIFFITH

~~g~~ who is it

ntmo-e this is arthur

J. GRIFFITH

~~g~~ all right get john please

(garbled/fragmented/unintelligible background conversation)

1348

ntmo-e ok (unintelligible) john white

J. Griffith

john ok the united ninety three is twenty nine minutes out of where

ntmo-e uh he's heading toward the washington area he has he was at flight level three five zero he turned around at akron ohio and is tracking toward the washington area at this time

J. Griffith

~~doug~~ all right all right please stay on the line

(garbled/fragmented/unintelligible background conversation)

1349

J. Griffith

~~doug~~ john

ntmo-e yes

J. Griffith

~~doug~~ ok united ninety three uh type aircraft

ntmo-e boeing seven fifty seven

doug ok ok you there john

ntmo-e yes

doug there pulling jeff away to talk about united ninety three ✓

J. White
ntmo-e

uh do we want to think uh about scrambling aircraft

doug uh god i don't know

ntmo-e uh that's a decision somebody is going to have to make probably in the next ten minutes

doug uh ya know everybody just left the room (unintelligible)

Pete

(garbled/fragmented/unintelligible background conversation)

1350

ntmo-e doug i have another one

doug *Down's*
go ahead

ntmo-e uh united nineteen nine excuse me delta nineteen eighty nine cleveland to boston currently in cleveland center's airspace in northern ohio and has confirmed hijack

doug holy cow nothing new yet then they're still going well cleveland to boston he's coming eastbound

ntmo-e he's coming eastbound

doug all right partner

ntmo-e all right

1351

(garbled/fragmented/unintelligible background conversation)

doug john

ntmo-e yes

doug do you know what a [REDACTED] is for a call sign

ntmo-e no

doug we're getting a request to authenticate call sign from uh j f k approach

ntmo-e don't know that call sign

doug i don't know either

ntmo-e i'm doing research though

doug ok

(garbled/fragmented/unintelligible background conversation)

1352

ntmo-e hey doug he was originally going cleveland to los angeles

doug cleveland los angeles

ntmo-e and is turning around going to boston

unknown jesus christ

doug he's turning around going to boston you said

ntmo-e that's where we believe he's being highjacked to yes

doug what's his call sign

ntmo-e that's the delta i told you

doug all right so he was cleveland los angles now he's cleveland
boston

ntmo-e correct

doug ok

(garbled/fragmented/unintelligible background conversation)

1353

doug john peter's talking to monty now about scrambling - *Peter Challan* *UAL93*

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

1354

ntmo-e doug i was just advised that we are scrambling in the
washington and new york area

doug we are scrambling in the washington and new york area

ntmo-e that's what i've been told

doug ok buddy

(garbled/fragmented/unintelligible background conversation)

1355

ntmo-e ok we just got an update on delta nineteen eighty nine

doug ok

ntmo-e who has advised he is not a trip flight and he is returning to
cleveland

1356

doug i am confused as all get out

ntmo-e well a trip flight is the code

doug trip flight is returned to cleveland what does that mean john

ntmo-e that means he's not being high jacked he thinks

doug ok all right thanks

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

ntmo-e ok we don't have a position any longer on united ninety three

doug ok boston

ntmo-e he did pass right over pittsburgh that about the last time we saw
him

doug ok nine fifty six and uh we lost him over pittsburgh

1357

ntmo-e that was the general area yes

doug ok buddy

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

CC ntmo-e united ninety three is two zero miles northwest of johnstown
FAA doug two zero miles northwest on primary
ntmo-e uh well that's a report from another aircraft
doug ok
ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1358 doug john we got anymore out liners continental three twenty one do
we now anything about him yet now john john hey john
ntmo-e johns on
doug do you know anything about continental three twenty one now
do we know what his status is
ntmo-e i have no update on continental three twenty one i'll get you one
doug ok do me a favor
ntmo-e yes
doug when did we issue the nationwide ground stop what time

ntmo-e about uhhh seven minutes before jeff told us to do it

doug (laugh) which was when do we think about thirty minutes ago

ntmo-e i can get a time for that i have someone trying to keep a
chronology but right now its pretty hectic

doug ok

(garbled/fragmented/unintelligible background conversation)

1359

unknown was there a guard standing outside the door

unknown outside our door (unintelligible)

unknown uh suppose to be

unknown george george would you ask them to get you time when we got
the nationwide ground stop when we did it i think he's says
there's going to be somebody guarding the doors

unknown there is

unknown uh no they're guard they're waving everybody in the gate right
now harry burgmen just came in and there's no guard at the door
(unintelligible) i'm talking to the guard at the door but i would
say he'd probably be a side door rather than the front door right

1400

doug looks like another one john just tried to go into world trade or
something else imploded in the building

CC

ntmo-e ok just a second we we the united ninety three was spotted by a
vfr at eight thousand feet eleven eleven miles south of
indianhead just north of cumberland maryland

doug ok

ntmo-e and i see that another one went into the world trade center into the street it looks like we uh ~~the approximate time for time for the nationwide ground stop was thirteen twenty five~~

doug thirteen twenty five thanks buddy

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

1401

ntmo-e united ninety three

doug yes

ntmo-e was waving his wings as he went past the v f r aircraft they don't quite know what that means rocking his wings

doug ok

ntmo-e ok

1401 end of side 1

end - side one - tape one

start – side two – tape one

(garbled/fragmented/unintelligible background conversation)

1403

doug ok john

ntmo-e yes

doug got a uh secret service is saying there is a northwest airline
inbound from pittsburgh to d c that is unaccounted for

ntmo-e northwest airlines

doug right

ntmo-e ok we'll uh track that down

doug ok

ntmo-e that's for pittsburgh to new york

doug pittsburgh to d c

ntmo-e pittsburgh to d c

doug national or dulles i don't know

ntmo-e american seventy seven

doug yes

1404 ntmo-e the indiana state police well they reported the aircraft was have gone down just on the boundary between uh uh ohio and kentucky the cincinnati area we're waiting for conformation on that

1405 doug thank you

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

unknown united ninety three yeah we've got that one already we know about that one ok

1405 unknown yeah john

unknown john john

ntmo-e yes

doug they confused up they think that northwest is the united ninety three

ntmo-e ok united ninety three we're now receiving a transponder on and he is at eighty two hundred feet

doug now transponder and his eighty two hundred

ntmo-e southeast bound still

doug eighty two hundred feet and now getting a transponder on him

ntmo-e correct
doug ok buddy

(garbled/fragmented/unintelligible background conversation)

1406

ntmo-e ok we've lost radar contact with united ninety three

doug all right

1407

ntmo-e sixteen south of johnstown where they lost united ninety three and it was heading turning one four zero heading

doug which will put him to what do you think

ntmo-e uh i guess that put him down coming right just west of dulles

doug ok

ntmo-e if he stays on that heading of course

(garbled/fragmented/unintelligible background conversation)

doug how we doing john with getting that stuff on the ground

ntmo-e uhh we're they're not they're still going to their original destinations if you look at a t s d you'll see that the eastern part of the united states is thinning out

doug ok

ntmo-e uh you know airports like dulles uh new york there we have no aircraft going into there

doug ok

(garbled/fragmented/unintelligible background conversation)

1408

ntmo-e ok uh there is now on the on united ninety three

doug yes

ntmo-e there is now a report of black smoke in the the last position i gave you fifteen miles south of johnstown

doug from the airplane ^{or} from the ground

ntmo-e uhh

ntmo-e they're speculating its from the aircraft

doug ok bud

ntmo-e uhh who hit the ground that's what they're speculation it's speculation only

doug ok

(garbled/fragmented/unintelligible background conversation)

1410

doug hey john

ntmo-e yes

doug do we have anything on delta nineteen eighty nine is she still heading to cleveland

ntmo-e delta nineteen eighty nine was returning to cleveland and they were no longer treating it like a hijacked aircraft

doug ok

ntmo-e i don't know if he's landed ~~ok~~ they last position of united i'm going to give some coordinates united ninety three

doug yes

ntmo-e three nine five one north zero seven eight four six west

doug zero seven eight four six

ntmo-e west

doug west

doug all right

ntmo-e you got the thirty nine fifty one north

doug ya thirty nine fifty one north zero seven eighty four six west

ntmo-e that's the last known position of united ninety three

(garbled/fragmented/unintelligible background conversation)

1412

ntmo-e we're down to twenty one hundred tracks in the united states
doug if you care about that

doug twenty one hundred tracks now

ntmo-e in the united states yes

doug most of those are out west right

ntmo-e correct or ohio and west

doug ok

1413

unknown secret service has reporting an unconfirmed explosion a the lincoln memorial but we don't know if that's an airplane or a bomb

unknown ok

unknown unconfirmed explosion at the lincoln memorial

(garbled/fragmented/unintelligible background conversation)

ntmo-e doug

doug yeah

ntmo-e confirmation of a downed aircraft at the last report on united ninety three

doug thank you

(garbled/fragmented/unintelligible background conversation)

1414

doug hey john

ntmo-e yes

doug i've got to leave for just a second

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1416

doug ok john i'm back

ntmo-e welcome back

doug the n m c c was uh confirming so was the white house that we issued a ground stop

1417

John White
ntmo-e air force one i understand has departed requesting a fighter es es escort that's what i'm hearing on on hot uh speakers here

Air Force

doug ok

One has departed; requests fighter escorts

(garbled/fragmented/unintelligible background conversation)

14:19

unknown we believed that aircraft crashed fifteen miles south of johnstown pennsylvania but we have not confirmed that yet

(garbled/fragmented/unintelligible background conversation)

ntmo-e the previously mentioned delta aircraft is on the ground at cleveland

1420

doug all right thank you very much

(garbled/fragmented/unintelligible background conversation)

1421

unknown i wanna i want to go down and (unintelligible) and tell em that pittsburgh is six aircraft from being full up and the airlines have to consider going somewhere else

(garbled/fragmented/unintelligible background conversation)

unknown pittsburgh is six (unintelligible)

unknown go somewhere else

(garbled/fragmented/unintelligible background conversation)

unknown who'd we evacuate new york tracon

(garbled/fragmented/unintelligible background conversation)

1422

doug secret service john

ntmo-e yes

doug is trying to confirm that two f sixtens intercepted a seven sixty seven inbound to d c from j f k that's all i have

ntmo-e i can't confirm that but i'll try

doug ok

ntmo-e bill do we have any reports that two f sixteens intercepted an uh seven sixty seven from j f k to d c secret service is reporting that

(garbled/fragmented/unintelligible background conversation)

1424

unknown air force one has departed uh sarasota and uh was going to go to andrews but has requested a different destination and wants a fighter escort but he's not going to tell anybody where he's going (unintelligible) i though american seventy seven lost contact between kentucky and ohio but apparently (unintelligible)

(garbled/fragmented/unintelligible background conversation)

1425

doug john

John White
ntmo-e

yes

doug united one seventy five what's the status

ntmo-e united one seventy five uh let me see

1426

doug i think john we're not working really anything else we're ok right now as far as suspect right except for one seventy five

(garbled/fragmented/unintelligible background conversation)

ntmo-e doug

doug yeah

ntmo-e the manager of o'hare tracon apparently has ordered the tower and tracon evacuated uh we need somebody down there saying cease and desist we got aircraft going to chicago

doug oh for crying out loud ok what about united one seventy five

UAL 175

ntmo-e (unintelligible) one seventy five is not being tracked at this time
i don't have an update
doug all right

(garbled/fragmented/unintelligible background conversation)

1427

doug hey john john john

ntmo-e yes

doug peter is on his way down to canoles to order 'em the controllers
to stay or to the managers to stay

ntmo-e all right

doug at chicago

ntmo-e ok thank you and just for your information uh we have either a t
c zero status or evacuation at uh ninety new york center dulles
tower national tower and you heard about chicago and we're
checking on the status of baltimore

doug ok thanks

(garbled/fragmented/unintelligible background conversation)

1428

ntmo-e hey doug

doug yeah

ntmo-e united one seventy five is assumed to be the second aircraft that
crashed into the trade center

*UAL 175 - 2ND A/C
into WTC*

UAL 175
2ND or 3RD A/C ?

doug the second or the third

ntmo-e second

doug ok

(garbled/fragmented/unintelligible background conversation)

1430

ntmo-e was that another aircraft

unknown (unintelligible)

doug no they think the top of the tower collapsed

ntmo-e ok

doug i hope

(garbled/fragmented/unintelligible background conversation)

ntmo-e ok have we found that american

unknown (unintelligible)

ntmo-e now that was american seventy seven right

unknown (unintelligible)

1431

ntmo-e and why how do we get (unintelligible) tracking him over missouri if he that was a a in target a little while ago

unknown did you ever verify the lincoln memorial

AA 77
??

unknown no

unknown ok

(garbled/fragmented/unintelligible background conversation)

1433

unknown ^{slurly} tell ben that monty belger has ordered the chicago people back to their facility

doug john

ntmo-e yes

doug can ^Y a ^S one is trying to get into d c we're telling him to either go into either martinsburg or to richmond

ntmo-e i i don't think they're going to open the airports for him

doug i'm sorry

ntmo-e yeah richmond might be good

unknown (laughter)

1434

doug and uh department of justice was trying to get in i told them no to national they have to go somewhere else so

ntmo-e well right nationals an uncontrolled airport i suppose they can go in there if they want to

doug uh well i don't care if it's the president coming back we're going them (unintelligible) airports right now

ntmo-e ok

doug that's unbelievable you looking at c n n pictures of the world trade center collapses

ntmo-e i saw that collapse uh air force one is filing a random route by the way

doug ok

ntmo-e uh we don't know where they decided to go but they still don't have a fighter escort

doug they still do not

*10:34 still no
fighter escort for
AF One*

ntmo-e that's correct

doug holy cow is the n m c c aware of this (off line) is anyone in touch with the n m c c (long pause) hang on a second

1435

unknown i never thought i'd see that in my life

unknown this is this your worst nightmare worst nightmare

doug secret service is reporting john

ntmo-e yes

doug uh one unknown aircraft eight miles out flying inbound

ntmo-e one unknown aircraft eight miles out ok

doug flying inbound secret service (unintelligible) [redacted] is their is their call sign i guess that means they're on the alert

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1436

ntmo-e hey doug

doug yeah

ntmo-e uh legal has a notam there do we'd like to ground stop all the v f r's too which we haven't done yet

*Ground Stop all
VFR'S 10:36
AM*

doug ok

ntmo-e and legal has a uh the wording for that and they you guys need to issue that from downtown but we need to do that

doug i'll get on it

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

doug yeah john do we know who's talking to the f sixteens who are going to hookup with air force one

ntmo-e i don't know i'll try to find out

doug ok

(garbled/fragmented/unintelligible background conversation)

1437

ntmo-e united ninety three

doug you there

ntmo-e united ninety three that's who you're describing

doug yeah yeah that's what i'm trying to tell them secret service is a little bit behind i think they're saying they're still getting reports of it

doug john

1438

ntmo-e ok boston center is now a t c zero apparently the region has found has received a threat about the facility to the facility at boston center so they're going down to skeleton staffing

10:38 doug go ahead and stop the ground stop for v f r's we're going to get the language out —

*ground stop ALL VFR'S
— order*

ntmo-e ok

doug all right buddy

(garbled/fragmented/unintelligible background conversation)

ntmo-e it's done right now

doug all right

doug secret service is saying the aircraft they're talking about is
coming up the potomac now
ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1439

doug john are we still working we're not taking any airplanes right in
that in that area

ntmo-e not that we're aware of that we can track uh

ntmo-e secretary of state november four wants is in cleveland center
airspace and wants to land at andrews shall we approve that

doug ah christ hang on a second yeah let him come

ntmo-e we're gonna let him come i don't know if there'll be any air
traffic controllers to work him

doug that's ok

ntmo-e all right

doug tell him that though

ntmo-e ok

doug ok

(garbled/fragmented/unintelligible background conversation)

1440

doug ok secret service is saying that they believe united three hit camp david yeah

(garbled/fragmented/unintelligible background conversation)

doug did you hear that last one john

ntmo-e united ninety three hit camp david

doug that's what they're saying that what secret service is reporting

ntmo-e thank you

(garbled/fragmented/unintelligible background conversation)

1441

doug all right ten two eight am they are agreeing they're confirming that they think united ninety three went did go into camp david

ntmo-e roger

(garbled/fragmented/unintelligible background conversation)

doug philadelphia available as a landing site john

ntmo-e just a second

ntmo-e we're checking at this moment

doug we're checking stand by

1442

ntmo-e philadelphia is available

*10:40 A.M.
USSS reports
That UAL 93
hit Camp David*

doug are we sure we want to do that

ntmo-e uh well we haven't shut them down yet uh who wants to go there

doug lord i don't know

(garbled/fragmented/unintelligible background conversation)

ntmo-e i think that's someone else

doug ok so all right let me find out who that is that's asking it

ntmo-e ok

doug yeah so somebody in house here is asking john about philly

ntmo-e no air traffic command is someone else but ok

1443 doug it it

ntmo-e i'll i'll take care of that

(garbled/fragmented/unintelligible background conversation)

1445 doug john

ntmo-e yes

doug [steve brown] thinks we should leave philly open for now

ATS-1

ntmo-e well we pretty much effected a scatana here we're going have everybody on the ground

*grounding
all A/C*

doug ok that's good

(garbled/fragmented/unintelligible background conversation)

ntmo-e i think it be prudent for him to say right where he is

ntmo-e we have i don't have jeff on the line i i i don't think so i i i if they canceled the meeting i guess they should come on home

unknown (unintelligible)

1446

doug hey john

ntmo-e i see some explosion at the federal office building or is that the

doug that looks like that's from the world trade center

ntmo-e ok all right

doug uh all all federal office buildings evacuated in washington

ntmo-e uh i'm sorry i can't read

doug so listen so i know that colon powell is coming in we're trying to get the attorney general in

ntmo-e um um

doug so there maybe two aircraft coming into andrews ok

ntmo-e all right

doug i'll get you a call sign i know one of them is november four i don't know what the other one is i'll try to verify

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

1447

unknown ok uh we're gonna have uh the secretary of state november four in cleveland airspace and somewhere the attorney general (unintelligible) around they're all gonna come into andrews

doug john

*Sec. STATE Powell
A.G. Ashcroft
to arrive at
Andrews AFB*

ntmo-e yes

doug we need to we need to get the helicopter around the area down i don't know how we do that it's military (unintelligible) s c a t a n a and the military if we need to shut them down but we need to get them out of the airspace

ntmo-e ok we'll do that right now

doug ok

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

ntmo-e why is patrice allen-gifford calling for peter challan on another phone asking me to get all the aircraft inbound to l a

1448 doug i don't know hang on a second

(garbled/fragmented/unintelligible background conversation)

doug why is patrice allen-gifford (unintelligible)

ntmo-e we need to know the number of aircraft inbound to los angeles

unknown (unintelligible)

ntmo-e oh you already go that from somebody else hey

unknown (unintelligible)

ntmo-e how many request time did we get this request

(garbled/fragmented/unintelligible background conversation)

doug so (unintelligible) did ask for that john but i don't know why she is calling you she can call somebody for that ok

(garbled/fragmented/unintelligible background conversation)

doug and you got someone they can call her i don't know just just let someone else deal with her

doug hey john

unknown (unintelligible) i heard you approve it

ntmo-e no i didn't approve it anything uhhh the administrator says that we will let air november four and we'll let the attorney general land at andrews as long as we advertise there maybe not air traffic control services available

unknown right now he's asked to go to richmond (unintelligible)

ntmo-e that's an excellent place to go

doug john

ntmo-e yes

doug yeah i think he's going to richmond now

ntmo-e ok i've just been accused of approving that and i want to make sure it uh

doug just hang on jeff wants to talk to you

ntmo-e going to richmond ok

Jeff — griffith john

ntmo-e go ahead

1449

griffith this is jeff ok um what what i need is a point of con a point of contact in each center on the east coast so just say east of the mississippi and i want to give you the name of a person captain myers commander in chief of the u s atlantic fleet his number is

ntmo-e

griffith [redacted]

ntmo-e [redacted] captain myers

griffith or [redacted]

ntmo-e [redacted]

griffith all right now what captain myers wants is a military point of contact meaning an f a military liaison point of contact in each center that he can talk to because they're doing some stuff and they're getting some airplanes ready to move so they need to talk to have we activated the services cell

1450

ntmo-e ah we're in the uh services is activated

What does this mean?

griffith ok

ntmo-e i think there's two people there

griffith ok so make sure we get um the cell doing what it's suppose to do but also please have someone call the captain and tell him who the p o c's are

ntmo-e all right

griffith ok uh you guys need to be in that loop too ok

ntmo-e all right

griffith thanks

(garbled/fragmented/unintelligible background conversation)

1451

ntmo-e hey doug

doug ok
ntmo-e for peter

doug yes

ntmo-e there's twenty nine aircraft inbound to los angeles at this time
all of them are international flights

International

*29 A/C
inbound to LA*

doug at this all right buddy thanks

ntmo-e ok

doug and hey john

ntmo-e yes

doug jeff want to make sure for boston center you keep controllers
there somehow

1452

ntmo-e they have they have gone down to one per area there are
controllers there

doug ok

(garbled/fragmented/unintelligible background conversation)

1453

doug hey john

ntmo-e go ahead

✍

doug uhh american airlines is saying the last contact they had they think american seventy seven was the second aircraft into the world trade center and that he wasn't the one down on the ohio and kentucky state line they think that the last time they t to him was in new york

ntmo-e ok

doug we need to validate that somehow

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

American reports to believe it was second to hit h they lost to AA 77, York

1454

doug the secret service is more screwed up than we are john you there (unintelligible) john

ntmo-e yes

doug uh secret service now is reversing their call they think the united did in south of johnstown and not at camp david

ntmo-e we can't reverse our calls on anything

doug (chuckle)

ntmo-e uh ok

doug so they're worse than we are right now

ntmo-e ok and uh you know there is one domestic flight inbound to los angeles right now

doug there is one

ntmo-e yeah the rest of 'em are uh oceanics

doug so it is twenty eight oceanic and one domestic then or twenty nine oceanic and one domestic thirty total

ntmo-e twenty eight and one

doug so it's twenty eight and one where is that domestic coming from

1455 ntmo-e uhh (unintelligible) i don't have that i'll get it for ya

doug all right

(garbled/fragmented/unintelligible background conversation)

1456

ntmo-e ok doug

doug hang on a second john

doug go ahead john

ntmo-e uhh where was i

doug i don't know where were ya

ntmo-e uh the domestic target that is no longer being tracked

doug ok i'm sorry hang on just

1457

doug john

ntmo-e yes

doug united one eighty two secret service is saying reported missing find out for me hang on and he was from boston to seattle and so john recap with me then when you get a chance

ntmo-e uhh ok first of all we passed the l a information i'm getting pages uh

doug don't worry about the pages i just gave it to jane and monty all right

unknown my god

ntmo-e just a second we have an airplane circling dulles airport at this time that nobody is uh talking to

doug we do

ntmo-e yes

(garbled/fragmented/unintelligible background conversation)

1458

doug all right so john

ntmo-e yes

doug american seventy seven just walk with me on the down list we think he went down he went down on the ohio kentucky state line

10:58 AM

They still
think AA 77
Crashed on ohio/
Kentucky Border

ntmo-e that was a report from indianapolis center early yeah
 doug ok so ok american eleven we think was the first aircraft into the
 world trade center — AAL 11 — first A/C
 TO hit WTC

ntmo-e correct

doug united one seventy five we're thinking went down

ntmo-e no we're believing that was the second one

UAL 175 →
 second A/C TO hit
 WTC

doug the second aircraft in the world trade center is what we think

ntmo-e that's what we think

doug and then united ninety three went down about sixteen south of
 johnstown pennsylvania

UAL 93 Crashed
 16 miles South of
 Johnstown PA.

ntmo-e correct

doug ok so that's all we have american is saying that they think
 american seventy seven saying they think their aircraft was the
 second one

ntmo-e second one uh

doug into the world trade center we can't confirm those two right
 there

ntmo-e ok we had we had conversations about continental three thirty
 one earlier

doug continental three thirty one right

ntmo-e is on the ground peoria the f b i is approaching the aircraft at this time

doug thank you

ntmo-e you're welcome

1459 (garbled/fragmented/unintelligible background conversation)

1500

doug john

ntmo-e go ahead

doug i'm getting a thing from ah the possibility of c i a needing to uh (unintelligible) i'm not secure i can't talk about it but we may have to get a plan out we'll see i just got my head handed to me are you secure on the line john

ntmo-e no

doug ok can you be

ntmo-e no

1501

ntmo-e hey doug

doug john

ntmo-e yes

doug do we divert all international flights even those going elsewhere than new york and washington or just those uh

*no secure line
at ATC SCC for
John White to
get on!*

ntmo-e we've diverted them from the east coast there they haven't been diverted from the west coast

doug ok so if their inbound for the east coast anywhere on the east coast we divert them to canada

1502 ntmo-e dulles and north yeah

doug ok dulles and north dulles and north we've diverted to canada ok including boston ok

ntmo-e correct

doug ok ok

(garbled/fragmented/unintelligible background conversation)

ntmo-e ok doug

doug yeah

ntmo-e the uh diversion have been expanded to we're not taking any except for the fuel critical aircraft coming to the west coast as far as international departures

1503 doug except for fuel critical ok john

ntmo-e all right

doug all right

(garbled/fragmented/unintelligible background conversation)

ntmo-e hey mike validate the scope of the international diversions it was
 dulles and north we diverted to canada

unknown (unintelligible)

ntmo-e only for the east coast

unknown (unintelligible)

1504

end of tape one – side two

EAST NTMO 9/11/01
LINE 4530
TAPE 2

1
not Reviewed 11/19/03

1500 ntmo-e hey doug
doug hang (unintelligible) just walked up
doug john
ntmo-e yes
doug did we divert all international flights even those going elsewhere
then new york and washington or just those ah
ntmo-e we diverted them from the east coast they haven't been diverted
from the west coast
doug ok so if they're inbound for the east coast anywhere on the east coast
we divert them to canada
1501 ntmo-e dulles and north yeah
doug ok dulles and north so dulles and north we divert to canada ok
including boston
ntmo-e correct
doug ok
ntmo-e hey mike hey mike validate the scope of the international diversion
it's dulles and north right we diverted again
unknown no we said we were not taking traffic international departures into
the united states from europe canada or
ntmo-e only for the east coast
unknown and then they took it over to the west and had some fuel issues so
they're going to let some land
ntmo-e ok doug

doug yeah

ntmo-e the ah the diversion has been expanded to we're not taking any except for the fuel critical aircraft coming to the west coast as far as international departures

1502 doug except fuel critical ok john

ntmo-e all right

doug all right

unknown (unintelligible)

1503

doug john

ntmo-e yes

doug we got a request from northwest mountain they need fire fighting planes up so they can fight the fires

ntmo-e ok we'll make sure that happens

doug ok

ntmo-e all right

ntmo-e loraine loraine

ntmo-e northwest mountain region requests an exclusion to the notam they need to have the fire fighting aircraft to keep on flying so we need to give them an exclusion

loraine that's been approved by them

ntmo-e yes

loraine ok

1504

ntmo-e i guess that would apply to western pacific also

doug john

11:04 AM

A.G. wants to land at Reagan national with fighter escort

ntmo-e yes
doug attorney general now wants to come into national with a fighter escort i'm trying to get the call sign i think it's still going to be november four

ntmo-e ok hey a question

doug yeah

ntmo-e once we get every aircraft on the on the ground

doug what do we do then

ntmo-e yep

doug i don't know i hope that they're working on that

ntmo-e well we have ah it's uh it's amazingly blank in the united states right now

doug ok

ntmo-e ok

unknown unintelligible

1505

doug all right john we don't know yet we'll have to talk to you in an hour

ntmo-e all right

doug ok

ntmo-e um there is no plan for reintroducing any aircraft in national airspace system at (unintelligible) and it will be well no there is no plan and uh and yeah and uh we will it will be one hour before that determination is made at headquarters of what we should do next

unknown unintelligible

in reference to faint background comm

ntmo-e what we have to shoot the airplane down, er

unknown unintelligible

Cleveland? see next page

ntmo-e detroit evacuated is that what you just told me

unknown cleveland center

ntmo-e who's d i a

1506

unknown denver denver tower

ntmo-e ouch silly me i thought they we still d e n

unknown (unintelligible)

ntmo-e so they they evacuated because they got too clear a view of the rockies or

unknown (unintelligible)

doug hey john

ntmo-e ok

doug ok go ahead

ntmo-e denver the city of denver has closed the denver airport for twenty four hours

doug ok

ntmo-e so the tower is being released uh cleveland center evacuated their facility because there's an aircraft overhead circling the facility

doug over overhead cleveland center

ntmo-e yeah in loraine ohio and we're trying to figure out just what that is but by the time we figure it out they're all out the door

doug holy cow

ntmo-e but there is not many aircraft for them to work

doug all right

ntmo-e so ah that's that's the update

doug all right un the domestic inbound to 1 a did we get that one what is was

ntmo-e say again

doug the domestic ah inbound to 1 a

1507

ntmo-e ah you asked

doug international and one domestic

ntmo-e yeah it's on the gound i don't know what it was

doug he's on the ground already

ntmo-e yeah

doug ok

ntmo-e doug

doug yeah

John White ntmo-e

here's a message for canoles do you have him in the vicinity

doug no

ntmo-e where's he boston center can not get into headquarters on the phone system

ZBW can't reach FAA HQ on phone system.

doug who can not

ntmo-e boston center

doug boston center can't get into the headquarters on the telcon

ntmo-e whatever the whatever the phone system they're using they can't get in on

doug ok

ntmo-e uh but they are trying to pass a message to canoles

doug ok

ntmo-e is there a uh is is there a hotline going on in air traffic

1508 doug i don't know i think so but i don't know for certain

ntmo-e well they sure are buggin the heck out of me

unknown they asked if once all the aircraft are landed should they evacuate the facilities i said no unless they have some specific threat that

ntmo-e they got ah have to identify a threat

unknown that's what i said

unknown (unintelligible)

unknown i think down there the situation room think that dave's got set up

ntmo-e can you pass this message to canoles doug or get someone to carry it down to him

doug well steve is on the way down now to talk to him about it i got steve doing it by courier brown steve brown

ntmo-e oh ok

doug my courier's steve brown

ntmo-e well i have a coded ah message ah phone number they want him to call

doug oh ok go ahead

ntmo-e [redacted]

doug ok uh i'll get on the other line

ntmo-e ok

doug dave just walked in

ntmo-e ok

11:07 AM.
Doug thinks
FAA HQ
has
air
traffic
hotline

Steve
Brown

- New Hampshire Tel #

1509

doug two things bubba one is boston center can't get into your line they just called john white and told him that second they want you to call [redacted] which is a coded number i don't know if anybody in there is talking to d o d anybody talking to the m n c c in here nobody might want to check in here

re
MED
EVAC ?

ntmo-e but whats the backup

unknown (unintelligible) *military something*

doug ok john

ntmo-e go ahead

doug dave just said that we're having problems with the military we're trying to get five medevac flights off of newark and the military is buzzing them so we're we're having trouble hooking up the d o d

ntmo-e i'll tell the services ~~sq~~ *call* → *Who is at the services cell?*

doug ok thanks

ntmo-e ok

1510

ntmo-e we're trying to get five medivac flights off of newark five medivac flights are trying to depart newark and the military is buzzing them in case you hear some problems about that we're going to ask the services cell to cease and desist on the buzzing

unknown (unintelligible)

ntmo-e uh yeah if there is anybody in newark you can tell them that

ntmo-e uh i don't understand the guard thing they not have badges

unknown (unintelligible)

ntmo-e *Background* can you go take a trip out to the guard shack and assist them in verifying the employees that are coming in so they don't have to make a phone call on everyone there's a backup there ah but the rule is f a a badge people get in nobody else gets in e d s gets in but but i don't want no contractors no visitors no nothing

1511 unknown (unintelligible)

ntmo-e that's what they say newark

unknown (unintelligible)

ntmo-e hey newark tower says they don't see five medivac flights trying to depart ah newark

doug dave just walked back out of there uh he said five he says he's got five at newark trying to get off so

ntmo-e newark well newark tower knows nothing about them

doug all right

ntmo-e do they see any activity with fighters or anything over there

ntmo-e they do see fighter activity but they don't see medivacs

1512 doug hand on a second john i don't have anybody ^{2 can send} ~~active~~ sitting down there right now

ntmo-e your're out of people

doug i'm out of people

ntmo-e my gosh ok

ntmo-e hey doug

doug yeah

ntmo-e who's flying the medivacs and where are they going

doug i'm trying to find out john

ntmo-e ok

unknown (unintelligible) newark tower sees no medivacs

ntmo-e ah dave canoles

unknown (unintelligible)

*Doug is out of runners
 TO send down TO
 Canoles TO get
 information ->
 antiquated Comms
 system.*

doug i'm sorry john they're out of teterboro i was told newark they're out of teterboro

ntmo-e teterboro ok we'll work on that

ntmo-e hey rob

doug ok

ntmo-e rob check teterboro allegedly there's five medivac's on the ground at teterboro that are being buzzed

doug hey john john

ntmo-e yes

1513 doug monty's going to be talking to a senior official at d o d and get them to acknowledge the fact that we are going to be releasing these on a call by call basis to their destination that's all i know right now

ntmo-e roger

doug ok

doug john

ntmo-e yes

doug per jeff griffith have all aircraft land at the nearest airport they are capable of landing at preferably with a tower at a controlled airport

ntmo-e ok

doug all right

ntmo-e right

doug ok

doug john when you get a chance give me tracks

ntmo-e ok

doug jane wants to know the number of tracks right now so if you got it

ntmo-e it's difficult because we have so many false tracks but ok

1514

ntmo-e we need to send out an advisory right now ^{where} and the same thing through scatana all aircraft land at the closest airport with an air traffic control tower

unknown (unintelligible)

ntmo-e ah have we sent that message out i mean the ah transmitted that

unknown (unintelligible)

ntmo-e we're talking about regardless of their position or their destination right now they land

unknown we did that about a half hour ago

ntmo-e everybody

unknown everybody

unknown (unintelligible)

11:14 A.M. = 200 aircraft still airborne

ntmo-e two hundred is is still the active count

doug two hundred is still the active count

ntmo-e some of them are burning fuel before they can land

doug ok very good thanks john

unknown (unintelligible)

1515

ntmo-e we heard that forty five minutes ago we've already sent people there but i'm glad we got to talk

unknown (unintelligible) *female voice*

ntmo-e no what's going to happen right now is the f a a is talking to the department of defense we are going to release those aircraft on a call sign by call sign basis and soon as that negotiation between the

f a a and d o d is finished we'll get to the business of letting them go

unknown (unintelligible)

ntmo-e if you got them go ahead and write them down

unknown (unintelligible)

ntmo-e well you can just advise them of what's going on

unknown (unintelligible)

1516

ntmo-e no i'm going to have to have a shot of bourbon i'm going to have a shot bourbon though

unknown (unintelligible)

ntmo-e uh yeah but what's the deal but i saw that the washington and the the environment was evacuated

unknown (unintelligible)

unknown (unintelligible) what that looked like

1517

doug yeah but you know that the city of denver closed the denver international airport for twenty four hours f a a did not ok

doug (unintelligible) we still don't know who it is hey john

ntmo-e go ahead

doug we're still having a hard time uh determining what aircraft it was that hit the pentagon secret service in their wisdom is saying that uh they think it was an aircraft um i don't know if we need to do any more radar data or if there is anything we can backup i think that happens about when when did that happen guys about forty five minutes ago is when it hit the pentagon or so about ten oclock

unknown (unintelligible)

11:17 AM ->
FAA still does not know what A/C hit the Pentagon.

doug 1518 ok so we have cameras that did see an aircraft go into so secret service at the joint operations is saying this and that was well before united ninety three was reported going down

unknown (unintelligible) *Indianapolis*

ntmo-e uh well we don't know uh i would speculate that although they say that american seventy seven went into the world trade center

doug yes

ntmo-e uh they may want to think about pentagon

doug well but then what happens on the state line between kentucky and ohio was that confirmed

ntmo-e uh well we may have got a bad report there we're still trying to get a validation of that

doug all right so let's do that then

ntmo-e that's where they lost the aircraft now that's right where he made a left turn

doug ok

ntmo-e now i have uh for monty

doug yeah

ntmo-e 1519 one two three four five six seven itinerant aircraft sitting on the ground at teterboro that says that they are are lifeguard or medivac

doug and need clearance

ntmo-e well they

doug give me call signs

ntmo-e november five november juliet november eight eight six alpha hotel november one one seven november yankee november two zero two hotel november november one nine three zero alpha, november nine one one lima victor november one two one lima foxtrot

doug all right i'll pass the word

ntmo-e ok

doug monty these are the lifeguards waiting to get off teterboro with the d o d right

unknown (unintelligible)

1520

ntmo-e just so you know we already have a lifeguard effort going on or a medivac effort

unknown (unintelligible)

ntmo-e they're the f a a is coordinating with the d o d to these guys are all in teterboro right to try to get these guys airborne on a flight by flight basis so they can go do whatever they are going to go do

unknown (unintelligible)

ntmo-e well yeah they got fighters that are keeping them on the ground

unknown (unintelligible) *background re AA77 "speculate what is the one that could have gone into Pentagon"*

ntmo-e i'm talking to doug ah ats three is who i'm talking to who is working for monty and jane

Air Traffic Services Associate Administrator?

1521

griffith john

ntmo-e yes

griffith this is jeff

ntmo-e hi jeff

griffith ok um what we ^{to do} want is activate the services cell so that anything that flies from here on out is coordinated through the services cell

ntmo-e ok the services cell is activated and we'll put this on put them on this effort

griffith all right make sure that all the air traffic control facilities put out a message that only aircraft flying now are aircraft ah i f r ah landing and aircraft operating in rescue and recovery and military operations

ntmo-e ok

griffith all right here are your three aircraft that are your first three aircraft for the services cell

ntmo-e go ahead

griffith november five november juliet

ntmo-e i have that one

griffith november eight eight six alpha hotel

ntmo-e i have it

*also
1100 1*

1522 griffith november two zero two hotel november

ntmo-e i've got it

griffith november one nine three zero alpha

ntmo-e got it

*Services
cell?*

griffith november niner one one lima victor

ntmo-e got it

griffith november one two one lima foxtrot

ntmo-e ok all these aircraft are on the ground at terboro and they will be coordinated through the services cell

griffith all right so whatever you got to do to get that system in place please do that

ntmo-e all right

griffith thank you

ntmo-e ok

BochiguesamE:

unknown (unintelligible)
1523

ntmo-e hey doug doug

unknown (unintelligible)

1524

ntmo-e hey doug

unknown (unintelligible)

peter yeah it's peter

ntmo-e peter how are you doing

peter good john

ntmo-e somebody as to uh uh prioritize the airlines are now requesting to activate go teams to new york now i realize that no aircraft moves without going through the services cell but do we want these guys to go ahead and get involved in medivac activity or do we want to delay them a while

peter all right i'll ask monty and the administrator

ntmo-e thank you

peter all right i'm going uh i'm going to wait till doug gets back he just stepped out then i'll take this to them

ntmo-e ok

peter ok thanks i'll hold on

unknown (unintelligible)

1525

ntmo-e excellent answer just an excellent answer

unknown (unintelligible)

we can't confirm AAT77 near the WTC or down on Ohio state line, we suspect it's possible it could have hit Pentagon

Peter who?

?

1526
1527
1528

unknown the airlines want to know when we can prioritize to get their go teams released (unintelligible) not high enough priority we'll going to have to deal with that they want (unintelligible) ok i just want you to know that

unknown identified over massachusetts

peter john

ntmo-e yeah this is george dabrowski for john john went to the men's room

peter uh well can you tell uh can you see if you can find out something

ntmo-e yes i can

peter something for us

ntmo-e yes

peter we think we have an ah an aircraft over massachusetts that's uh unidentified can you see what you can find out

ntmo-e over massachusetts any particular area

peter no we didn't know

1529

ntmo-e ok

peter up and over mass ok

ntmo-e see if you can find out if there is an unidentified aircraft over massachusetts

peter thank you i'm going to put doug back on

ntmo-e ok that's fine

peter just see if you can find an unidentified aircraft over massachusetts that's the question

ntmo-e ok

peter thank you hold on for doug

ntmo-e all right there's there's been a report of an unidentified aircraft over massachusetts let's see if we can't over massachusetts that's all we know this comes from headquarters they're asking us if we can uh identify it see if we get get any primary target out there

unknown (unintelligible) go in go in (unintelligible) somewhere external airport

unknown that's all i know

unknown (unintelligible)

ntmo-e do we have any more information uh information uh about on the aircraft over massachusetts

doug no all i got is this john it's uh it's somewhere over massachusetts unidentified we don't have a tracking code we don't have anything

1530

ntmo-e ok i'm going to put john

doug (unintelligible) secret service so steve got it from the quiet room

quiet
what is the quiet room

ntmo-e understand john's coming back on

unknown (unintelligible)

ntmo-e johns on

doug hang on john m d eighty i don't know what american seventy seven was ok john i don't know i'm i'm hearing that i walked away from it to get something to drink there's uh uh unidentified target in massachusetts somewhere by secret service that's all i know

ntmo-e ok (chuckle) somewhere in massachusetts all right

doug massachusetts big place

ntmo-e certainly is when you're look for one airplane

unknown (unintelligible)

doug john

1531

unknown (unintelligible)

1532

doug john

ntmo-e yes

doug i got a ^{ch} eh forty seven on the ground at bradley con connecticut army guard trying to get off to go to new york i don't know why i'm trying to find out what his mission is before i let him go

ntmo-e ok

unknown (unintelligible) *They have one they can't find*

doug john

ntmo-e go ahead

doug american airlines preliminarily thinks it might have been an american eagle a m r isn't that what their call sign is american eagle

ntmo-e uh huh

doug in into the pentagon

ntmo-e an american eagle into the pentagon ok

1533

unknown (unintelligible)

doug ok john

ntmo-e hey doug just a second

unknown (unintelligible)

*American
says it
have been
American
into the
Pentagon
11:32*

ntmo-e go ahead

doug john we got new york tracon calling us know asking about release for the uh lifeguards out of teterboro to new york

ntmo-e we're we're working on that through the services cell you know we got two people there

doug right

ntmo-e this is going to be a very slow process

doug (unintelligible)

ntmo-e (unintelligible) go through them

doug so will you will you

ntmo-e (unintelligible)

doug (unintelligible) notify them when every that gets done

ntmo-e we're getting a phone number and uh we'll uh get that done for them

doug ok all right hey hang on jeff wants to talk to ya

griffith john

ntmo-e go ahead

griffith ok um coast guard received distress signals on three aircraft

ntmo-e ok

griffith let me get the call signs tell me what you know about em united nine forty seven air canada zero six five continental fifty seven would you also

1534

ntmo-e that was united nine forty seven

griffith affirmative

NTMO-E
griffith

and the distress signals in the atlantic

griffith

yes

ntmo-e

ok

griffith

so would you please uh make sure the norad is aware and also the services cell

ntmo-e

i'll do it

griffith

all right as soon as you get information on when they are and where they are please tell doug

ntmo-e

all right

griffith

thank you

1535

unknown

(unintelligible)

ntmo-e

(unintelligible) i've been instructed that all flights will be cleared through the service cell

unknown

service cell back in the room there (unintelligible) military people they will approve they will approve the flight

unknown

(unintelligible)

1536

doug

john

*we need to support these guys, CARS people
Lorraine
They can't get time to NMAC*

ntmo-e

go ahead

doug

delta nineteen eighty nine the aircraft has been secured by f b i

ntmo-e

thank you hey we have the president of uganda's aircraft been worked by jacksonville center i don't know i guess he was airborne and hasn't been able to land where would you like that aircraft to land

doug

anywhere but where we got closed

ntmo-e he can not come in he must land some where in jacksonville center's airspace ok we took care of that

doug thank you buddy

ntmo-e ok

1537

unknown (unintelligible)

ntmo-e coast guard eastern united states over the water this is just a report i got i don't know what time

unknown (unintelligible)

doug john

ntmo-e yes

1538 doug chief of national security agency

ntmo-e ah huh

doug is going to stop off at west palm beach and refuel and then come into andrews (unintelligible) going to be romeo romeo one oh eight or romeo romeo sixty eight

~~Andrews AFB~~
NSA (Chief) To refuel in Florida and land at Andrews AFB

ntmo-e is there a difference

doug (unintelligible)

ntmo-e sixty eight

doug yeah six zero eight zero

ntmo-e ok

doug i don't know what type airplane

ntmo-e all right

unknown (unintelligible)

Background - Wash Post saying it was 7:57 into [?], they believe - AA saying it is American Eagle

doug could have been john they're checking their (unintelligible)

was
Nate

ntmo-e ok well they say they think it was american seventy seven

doug ok

ntmo-e we just heard that from another source

doug all right

ntmo-e um

unknown (unintelligible) *American 77*

1539

ntmo-e you working florida right

unknown (unintelligible)

ntmo-e this is the chief of the uh national security agency and he's he's coming from somewhere i don't know

unknown she

ntmo-e she

doug puerto rico

ntmo-e puerto rico going to west palm beach going to refuel intends to go on to andrews after that and uh he's going to use one of these two call signs romeo romeo one oh eight or romeo romeo sixty eighty

unknown (unintelligible)

ntmo-e we should let them go

unknown ok

unknown (unintelligible)

ntmo-e still in the air

1540 ntmo-e hey on the uh jeff gave me a uh distress on continental fifty seven

doug yes

Based on report of Indiana State Police, we can't confirm it

ntmo-e originally going to newark uh we still ^{show} ~~how~~ him tracked going to c z x

doug c z x which is where

ntmo-e (unintelligible) i'm not really good at my canadian identifiers

doug (laugh) (unintelligible) ^{where's} so wehre's he at now john

ntmo-e where's he right now wanda is c z x montreal

doug c y z x

unknown (unintelligible)

1541

doug hey john

ntmo-e yes *mike Cameron*

doug that previous national security agency *not USA (chief) but FAA ACS-1*

ntmo-e ah huh

doug he's actually our civil civil security guy but he's coming in on the army guys, *↑ Cameron* mike a c s one *Cameron*

ntmo-e so he's not

doug it's not condaleeza whatever her ~~name~~ name is (chuckle)

ntmo-e its a c s one

doug yes coming into andrews

ntmo-e ok

doug the same same army army call sign

ntmo-e all right

unknown (unintelligible)

1542

ntmo-e how about those other

doug yeah john

ntmo-e continental fifty seven c z x is gander

doug yeah

ntmo-e c z x is gander

doug c z x is gander

ntmo-e and we have a uh track on the target (unintelligible) which would indicate that's exactly where the aircraft's gone

doug ok (unintelligible) on the other two

ntmo-e still looking

doug ok

ntmo-e how about air canada six sixty five

unknown (unintelligible)

1543

doug hey john

ntmo-e ground stop at boston (unintelligible) so how about incoming do we have any flight plans incoming ok well the distress signal got tot he coast guard for air canada six sixty five well i gave em as set of three

unknown (unintelligible)

doug john

ntmo-e yes

doug we're getting a report in from the ^{quiet} ~~quite~~ room ~~of~~ of an aircraft that may be circling atlanta or in the atlanta area

ntmo-e he's not on here (unintelligible) no jeff griffith has me on this one

1544

unknown (unintelligible) jeff griffith's office doug

doug yeah

ntmo-e jeff griffith has me on this telecon and dave canoles is saying jeff griffith wants me on another telecon

doug i don't know how that's possible

ntmo-e ah you don't know how that's possible

doug i don't they didn't convey that to me i ~~surely~~ ^{shirley} walk in and ask real quick

ntmo-e all right

doug hey john

ntmo-e no not on this on i don't (unintelligible) probably on that one

doug john

ntmo-e go ahead

doug john look in the atlanta area see if we have a track down there on unidentified target please that's all i know

1545 ntmo-e atlanta area ask em if theres an unidentified target that they're aware of that's circling atlanta this is coming from a uh deep secret thing (unintelligible) that's why we're clearing everything through the military even the medivac suppose to go through i don't think i think we've given them a job they can't handle

Canoles is saying white has to be on a different channel?

unknown (unintelligible)

doug john

ntmo-e go ahead

doug i got an f b i aircraft that wants to depart off manassas going tonew york i don't know where we're going yet hang on a second (unintelligible) get me that information never mind stand by

ntmo-e ^{hey} he if linda is going go do the other other telecon we we don't really have a whole lot of people to support all these telcons to headquarters

doug i know john i'm going to get the question asked to jeff he's in the
1546 ~~quite~~ room right now (unintelligible)
quiet

ntmo-e so there there

doug inbound to manassas

ntmo-e inbound to manassas

doug he's inbound to manassas a king air an f b i aircraft what's his call
sign november two one six four lima he's waiting for approval out
of denver to manassas

ntmo-e ok we'll go through the services cell

doug standby he got to go through the services cell (unintelligible)

ntmo-e hey the denver airport is closed

doug yeah but his is an f b i guy trying to get out so

unknown (unintelligible) *we only have one Continental 57*

doug what do you have for tracks now john

1547

ntmo-e uh we have two v f r's in atlanta that your're talking about

doug we do have two v f r in atlanta

ntmo-e the atlanta center is watching those targets

doug ok we're watching em

ntmo-e and uh uh once they're flying v f r altitudes they prbably haven't
got the word about they're supposed to go land

doug yeah prbably not so we need to broadcast over (unintelligible)

ntmo-e tell atlanta to broadcast and tell those guys to land

doug yeah john give me a track count

ntmo-e ok (unintelligible) that's it is the f a a security guy its not the n a s
guy

doug the ~~nas~~ ^{msc} guy

ntmo-e ok

doug ok you ready john

ntmo-e i haven't got your tracks yet no

doug all right jeff said put somebody else on this one and its ok to go to
the one davy's got going if you got the resources but give me the
count first

ntmo-e all right (unintelligible) ok air canada six sixty five

1548

doug air canada six sixty five or zero six five

ntmo-e zero six five he landed last night and was scheduled to depart today
but the flight's canceled

ntmo-e correct

doug ok

ntmo-e united nine forty seven

doug united nine forty seven

ntmo-e uh returned to amsterdam

doug returned to amsterdam ok

ntmo-e and uh count can you do me the current (unintelligible) total flights

doug he's getting it no sir

unknown (unintelligible)

1549

ntmo-e if you count the hollows which you shouldn't there's a hundred and
sixty tracks

doug a hundred and sixty

ntmo-e but the i i can't count the number of hollows on the on the display to subtract fromt hat

doug ok buddy thanks

unknown (unintelligible)

11:49 A.M. - 160
A/C
Tracks
minus
the hollows?

doug so we got a hundred and sixty boss but that includes the hollows so we're trying to ~~rule~~_{read} out what we really got and what we don't ok

doug hey john

ntmo-e huh

doug when you clean the system out let me know because the military is uh making the decision about what to do next

ntmo-e ok i'm putting this phone down (unintelligible) i (unintelligible) right back

unknown (unintelligible)

doug all right

1550

unknown we're down to two hundred a little while ago

unknown (unintelligible)

doug john

unknown (unintelligible)

doug the go team to get them up there

unknown (unintelligible)

1551

unknown so atlanta

unknown we're going to issue a broadcast over the advisory frequencies for v
f r's to land ok

unknown (unintelligible)

unknown you got answers to all of them ya ready you need to know air
canada sixty five landed last night canceled his departure today
united nine forty seven returned to amsterdam continental fifty
seven is diverted to gander the continental they all did
1552 (unintelligible)

ntmo-e hey doug

doug yeah bud

ntmo-e you know the military is incapable of doing what we're asking
them to do

doug (sigh) is that relevant

ntmo-e well it's relevant to the fact that we have made the statement that
nobody depart unless the air traffic services cell approve it

doug right

ntmo-e that's jeff griffith's edict

doug right

ntmo-e now uh they wouldn't release anybody unless they call the
pentagon or some or wherever the department of defense is
ensconced and they can't even call em so therefore nobody moves

dough all right i'll get petey on it

ntmo-e all right *L Peter Challen*

1553 doug all right petey hey john

ntmo-e ah huh

doug we think it's a limitation on the d o d side

ntmo-e i believe that they're not prepared to do this and i don't believe they
have a system set up to do this

doug (unintelligible)

ntmo-e so so they have they have a have a much farther a much worse contingency plan then we so so we can put air traffic controller in with the services cell and we can have air traffic controllers try to release these guys and uh i'm prepared to do that but that's the antithesis of what jeff dictated so somebody if if you want the and plus the fact that they go scatana which they're about ready to do as soon as we clean up the sky i understand i don't want to release any airplanes for the military to go crazy with

1554

doug all right we need to have a huddle i'll i'll make sure it happens

ntmo-e huddle up would ya

doug ok buddy

ntmo-e all right

unknown (unintelligible)

ntmo-e we're trying to get all the aircraft on the ground we're prepared the f a a is prepared i believe to release the control of the airspace to the military as soon as we get them all on the ground i was last told we had a hundred and sixty track targets counting the hollow ones as soon as we uh clean it up we're ready to say like those guys roping the calves

1555

unknown (unintelligible)

ntmo-e he uh ok doug

doug yeah

ntmo-e you verify that you guys have agreed that the we're going to go we're going to input of sca scatana procedures very soon

doug i i haven't heard that yet john

ntmo-e i think i just heard it from jeff griffith

1556 doug

ok well if you heard it from him i mean that that sounds like that's what canoles telecon is doing huh

ntmo-e ah huh

dough i don't know

ntmo-e i have no clue

doug see i don't know either

ntmo-e i wish i have a clue but i don't

doug so southern region might uh john

ntmo-e yes

doug is refusing to release uh pat one oh eight or six eighty is the army g four that we talked about

ntmo-e i thought it was inbound to palm beach to refuel

doug well my understanding that uh now they're trying he's trying to get there from palm beach now apparently they're not allowing him to

ntmo-e me too have uh taken care of army one oh eight or pat one oh eight uh the the word is that they're getting a headquarters that they're southern region is refusing to release em

unknown (unintelligible)

ntmo-e we have just transmitted to the air traffic control facility this aircraft is released

doug ok thank you

ntmo-e ok

doug we transmitted (unintelligible)

CANAVAN on The Army
G-4

1557

unknown (unintelligible)

ntmo-e uh when we do scantana in the military it's going to coordinate the medivac flights, obviously we got more than the services cell can do we've got list and list and list they can't even call somebody to make a decision so before we declare scatana we need to know

how we gonna get the medical emergency thing and what is the military going to do about it this and if if we have to work

unknown (unintelligible)

Jeff has been in conversation w/ someone

ntmo-e through this group we're in deep you know what so i need toknow if are we are we coordinate air traffic with norad to go to to do this what's the procedures because they can't just declare scatana and have a good ole time while these aircraft sit on the ground so we need to know we need to have that answer as a matter of fact i'd like to have a name i'd like to who's reasonable and accountable

unknown (unintelligible)

1558

ntmo-e i don't i i (unintelligible) i think that we need to uh apprise the military of the status of the their aircraft (unintelligible) ensure they know where they are but we have eight aircraft on the ground at teterboro that are waiting to get off we need to have somebody set up a procedure for this these aircraft can fly and the military's going to take care of it what what is their plan i don't think they have one

unknown (unintelligible)

ntmo-e i don't believe they have a plan but if they want to take the airspace they gotta have a plan and i think that's what we have to tell em

unknown (unintelligible)

ntmo-e no that's just speculation still

unknown (unintelligible)

1559

ntmo-e american's originally thought that aircraft went hit the trade center then they said a uh american eagle hit the pentagon but i specualte that the american seventy seven hit the pentagon

doug tell em that to a ^{plana} (unintelligible) level that we're in contact witht he senior officials at the pentagon d o d that monty is (unintelligible) the deputy administrator is but _{in particular}

unknown (unintelligible)

doug john

ntmo-e yes

doug all right so i got i guess somebody other some other ops or from um the command center callin in asking me about are we in contact with the d o d about when we're going to be clean ok which i guess means zero tracks

1600 ntmo-e it uh ok here's my recommendation for what it's worth before we declare anything clean and are prepared to give the military control of the airspace we need to ensure because we are service providers, that they have something in plan in plan to let other aircraft besides military fly

doug right

ntmo and uh right now we have set up a uh a situation that the military does not have the ability to keep up with i mean the services cell has two people here and they can't do all these approvals by calling somebody else

doug ok i understand that

ntmo-e and so and so that that's my biggest concern we could declare scatana right now we're that close

doug ok all right ok peter is saying lets staff the cell with our people as well

ntmo-e ok but *Challen*

doug ok

ntmo-e the key is where do our people get the approval from there's no procedures to staff with our people we will do that we do have people in there now

doug john i don't know what's your recommendation

1601 ntmo-e i i need to know i i just sent somebody scurrying away saying want somebody in the military a name and rank and accountability on what they're going to do when this happens so we can call them we want somebody available

(10) P. 38. Suggestion that someone is tracking AA11 at 10:31 AM. over Missouri.

(11) P. 52 - 10:53 A.M. Doug Davis says American Airlines (Company) thinks AA 77 was second A/C to hit WTC, They think they lost talked to AA 77 in New York.

doug ok

ntmo-e and i

doug (unintelligible) see what we can find out and tie up the uh liability side i guess with the military so so my perspective they maintain control and we'll give em our recommendation and see what

ntmo-e th th that's true but if one of my guys releases that f b i king air off of denver to come to manassas

doug well no i i know and i understand that but i think ultimately we can recommend that he can do that but it's still going to be the d o d call

ntmo-e ok and that's what we're working on right now but right now we're not moving any aircraft

doug i understand ok bud

unknown (unintelligible)

1602

unknown are we ready to go scatana

unknown no (unintelligible)

unknown we're going to release the airspace to the military

unknown (unintelligible) *international flights*

unknown i understand that

unknown (unintelligible) *medical*

unknown are we ready to go scatana (unintelligible) i'm trying to get somebody in the military besides a nebulous norad (unintelligible) coordiate with

*on whom we
are supposed*

END OF TAPE 2 SIDE 1
(SIDE 2 IS BLANK)